

# TEN GOLDEN RULES FOR THE RESPONSIBLE TOURIST

1. Know your **rights** as user of tourist services and products
  2. Promote **local development**
  3. Encourage **appropriate behaviour** towards workers
  4. Respect **diversity**
  5. Enjoy the **local culture**
  6. Contribute to **heritage conservation**
  7. Contribute to **environmental preservation**
  8. Choose **sustainable products and services**
  9. Use **sustainable transport**
  10. Be a **responsible tourist**
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## EXPRESSIONS IN BASQUE

Kaixo.....	<i>Hello/Hi!</i>
Agur.....	<i>Good bye</i>
Egun on.....	<i>Good morning</i>
Arratsalde on ...	<i>Good afternoon</i>
Gabon.....	<i>Good night</i>
Mesedez.....	<i>Please</i>
Eskerrik asko....	<i>Thank you</i>
Ez horregaitik...	<i>You're welcome</i>
Bai.....	<i>Yes</i>
Ez.....	<i>No</i>
Barkatu.....	<i>Excuse me/Sorry</i>
Ongi etorri.....	<i>Welcome</i>
Bihar arte.....	<i>See you tomorrow</i>
Gero arte.....	<i>See you later</i>
Turismo bulegoa.....	<i>Tourism office</i>
Udaletxea.....	<i>City hall</i>
Banketxea.....	<i>Bank</i>
Ospitalea.....	<i>Hospital</i>



## USEFUL INFORMATION

### Emergencies

☎ 112  
euskadi.eus

### Security

Basque Country Police  
☎ 012 / 945 018 000  
ertzaintza.eus

### Consumption

Consumption Arbitration  
System  
☎ 945 062 140  
kontsumobide.euskadi.eus

### Emergency Assistance

Zuzenean  
☎ 012 / 945 018 000  
zuzenean.euskadi.eus

*Euskadi, auzolana, bien común*



**EUSKO JAURLARITZA**  
**GOBIERNO VASCO**

BASQUE GOVERNMENT  
Ministry of Tourism,  
Trade and Consumer Affairs

